

Pet Permission Criteria

Automatic Yes

Small mammal

e.g. Hamster, Guinea Pig

Bird

Non-venomous reptile

Fish

Service dogs

House cat



Cats, Dogs and Therapy Dogs

If the customer lives in a house

If the customer lives in a flat with a door that leads directly on to a garden area or directly on to a street



Chickens and Rabbits

If it is an individual property with their own garden

Automatic No

Farm animal

Dangerous wild animal

primate, large/venomous reptiles, dangerous spiders (excluding tarantulas)

Banned dangerous dog breeds

e.g. pitbull terriers, Japanese tosas, dogo argentines, and fila brasileiros



Cats, Dogs and Therapy Dogs

If the customer lives in a flat without direct access to a garden/street area

Tenancy Agreement conditions

Pets and Other Animals

1.1.2

You must not allow any pet or animal that you keep at your home to **cause a nuisance or annoyance or danger to anyone**. We can withdraw our permission at any time if your pet or animal causes a nuisance or annoyance or danger, and we may require you to remove the animal from your home.

1.1.3

You **must not keep any dangerous animals at your home or allow visitors to bring any such animal to your home**. This includes animals that come under legislation, which may change, regarding dangerous dogs and/or dangerous wild animals.

1.1.4

You must not allow any pet or animal to **foul inside your home or in any communal areas, including gardens, footpaths and play areas**. If fouling occurs you are responsible for clearing it and getting the area thoroughly cleaned and disinfected.

1.1.5

You **must not allow** any dog kept by you, or those owned by or under the control of your household or visitors, to roam free outside your home.