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Mutual exchange application form (For External Customer)

Do you need this form in large print or in a different format or language? Please telephone us on 0303 123 1890. If you have any questions or need help filling out the form, please call our Tenancy Management Team on 01908 544772.

Things you need to know and provide

You must have written permission from your landlord to exchange

- Do not make plans to move until you have received written permission.
- If you move without written permission, we will ask you move back.

Rent in advance

We require a minimum of one week's rent plus 1 weeks rent in advance to be paid before the exchange takes place.

We will tell you more about this once we have received your application.

Financial assessments

To ensure that we met our charitable aims we require all new customers to complete a financial assessment.

Identity and Immigration checks

All applicants must provide us with 2 proofs of identity. Normally customers provide us with a passport, photo card driving licence, birth certificate or a DWP letter confirming your right to benefits.

Each additional household member must produce either a birth certificate or another form of identification such as a passport or driving licence.

All applicants and household members who are 18 years old or over including UK citizens are required to produce documents which confirm that they have the right to rent in the UK. For UK citizens this normally means providing us with a passport or a driving licence and birth certificate.

Applicants from other countries normally provide us with a passport or national identity card or a biometric immigration document.

We can provide you with more information on other documents are accepted.

Photographs

We ask for customers to provide two head and shoulders photographs in the style of a passport photograph. These can be taken on you telephone or camera and sent to us electronically.

What type of tenancy will I get?

If you have an Assured or Secure 'lifetime' tenancy which started before 1 April 2012 your tenancy is protected and you will be offered a new Assured or Secure 'lifetime' tenancy.

If you hold a 'lifetime' tenancy which started after 1 April 2012 your tenancy is not protected and you will simply swap your tenancy with the other tenant. If this is a fixed-term tenancy it will mean that you are only entitled to the remaining time left on the tenancy. Once this fixed-term has run out we will review your circumstances and you still need social housing you may be offered a further fixed-term tenancy.

You current landlord may offer a different type of tenancy. Each landlord is different.

We may refuse your exchange

These are the most common reasons for refusing an exchange:

- A notice seeking possession has been served on you for a breach of tenancy and the notice is still valid.
- Legal action is being taken against you or a member of your household for anti-social behaviour.
- The property you want to move into is too big or too small for your housing needs.
- The property is classed as supported or specialist accommodation and is not suitable for the housing need.

Do not offer money to exchange

You must not offer to pay anyone to mutually exchange with you. This includes paying off their rent arrears. We may refuse the exchange if this occurs.

Right to buy

If you are a council tenant or a housing association tenant with the preserved right to buy you will lose this right when you move to a Guinness property but you will retain the years accrued. A tenant exchanging with you will not take your preserved right to buy.

Withdrawing the application

Any party has the right to withdraw their mutual exchange application at any time and Guinness cannot be held responsible for any inconvenience or expense incurred.

Next steps

- Complete this application form and send it to: The Guinness Partnership Ltd, Henshaw House, 851 Silbury Boulevard, Milton Keynes MK9 3JZ
 - Or you can email it to: NewLettings@guinness.org.uk
- 2. We will ask for references from you landlord to confirm that that there have been no breaches of tenancy.
- 3. We will ask you to complete a financial assessment form.
- 4. We will confirm that we consent to the exchange.
- 5. Arrangements will then be made between all parties and the landlord to sign the new paperwork.
- 6. We will arrange for an electric and gas (if applicable) inspection of your home once you have moved in.

About You	
Complete all the sections. If the question does not apply write 'N/A' (not applicable)	
Are you a Guinness Tenant? Yes No	
Tenant 1	Sex
First name	M F
Last name	
Date of birth DD MM YYYYY Title Mr Mrs Miss	Other
Tenant 2 (Joint Tenant)*	Sex
First name	M F
Last name	
Date of birth DD MM YYYYY Title Mr Mrs Miss	Other

continued
Current
address
Destands
Postcode
What is the best way to contact you?
Main telephone number
Second telephone number
E-mail address (if applicable)
Other (please state)
Household members* living with you
If there are no household members please write 'none'
Person 1
First name M F
Last name
Title IIII IIII IIII
Is this person related to either/both tenant/s? If so, state relationship below.
Person 2 Sex
Person 2 First name M F
First name Last name
First name Last name Date of birth Last name Date of birth D M M Y Y Y Y Title Mr Mrs Miss Other
First name Last name
First name Last name Date of birth Last name Date of birth D M M Y Y Y Y Title Mr Mrs Miss Other
First name Last name Date of birth Last name Date of birth D M M Y Y Y Y Title Mr Mrs Miss Other
First name Last name Date of birth D M M F Litle Mr Mrs Miss Other Is this person related to either/both tenant/s? If so, state relationship below.
First name Last name Date of birth D M M F Last name Date of birth D M M Title Mr Miss Other Is this person related to either/both tenant/s? If so, state relationship below.
First name Last name Date of birth D M Y Y Title Mr Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Person 3 First name M F M F Miss Other Sex First name
First name Last name Date of birth D M M F Litle Mr Mrs Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Person 3 First name Last name Last name
First name Last name Date of birth D M Y Y Title Mr Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Person 3 First name Last name Date of birth D M M Y Y Title Mr Mrs Miss Other Title Mr Mrs Miss Other
First name Last name Date of birth D M Y Y Title Mr Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Person 3 Sex First name Last name Date of birth D M Y Y Title Mr Mrs Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Is this person related to either/both tenant/s? If so, state relationship below.
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First name Last name Date of birth D M Y Y Title Mr Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Person 3 Sex First name Last name Date of birth D M Y Y Title Mr Mrs Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Is this person related to either/both tenant/s? If so, state relationship below.
First name Last name Date of birth M F Last name Date of birth D M Y Y Title Mr Mrs Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Person 3 Sex First name Last name Date of birth D M Y Y Y Title Mr Mrs Miss Other Is this person related to either/both tenant/s? If so, state relationship below. Person 4 Sex
First name Last name Date of birth Date of birth

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Do you have shared child care arrangements i.e. your children live in another house for some of the time? If yes, please explain the arrangements.	Yes	No
Is anyone in the household expecting a baby? If yes, please confirm.	Yes	No
Mother's name		
Date baby due DD MM YYYY		
Foster carer – are you a registered foster carer?	Yes	No
Do you or any member of the household have a disability? If yes, please explain.	Yes	No 🗌
Do you have a mobility scooter?	Yes	No
If yes, you will need permission to store your mobility scooter if you moving to a flat or simila property. Space is not always available. Please request permission before you move.	r	
Do you want a support worker or family member to be able to discuss your tenancy? If yes, please give details below.	Yes	No
Name		
Relationship e.g. support worker		
Contact details		
		\Box
Do you have a pet? If yes, please tell us what pets you have. Please check whether you need	Yes	No
permission before you move.		
Identity and immigration		
All adults aged 18 or over will be asked to proof of their identity and citizenship before the m	utual	
exchange can take place.	atuai	
Are all adults in your household UK citizens?	Yes	No 🗌
If no, please give details of the immigration status of non-UK citizens in your household.		
Name 1		
Immigration Status		
(Indefinite leave to remain, time limited leave etc.)		
Name 2		
Immigration Status		

(Indefinite leave to remain, time limited leave etc.)

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What is your national insurance number?	
Tenant 1 Tenant 2	
19119111	
Previous convictions	
Tenant 1	
Have you been convicted of a violent or sexual offence?	Yes No
Have you been arrested for a drugs related offence?	Yes No
Have you been convicted of anti-social behaviour related offences or had an anti-social behaviour court order made against you?	Yes No
Tenant 2	
Have you been convicted of a violent or sexual offence?	Yes No
Have you been arrested for a drugs related offence?	Yes No
Have you been convicted of anti-social behaviour related offences or had an	Yes No
anti-social behaviour court order made against you?	
Guinness staff and board members	
Are you related or are you a close friend with anyone who is employed by Guinness or is Board of Management? If yes please give details.	Yes No
First name	
Last name	
Address	
Address	
Postcode	
What is you relationship with the staff members, Board member e.g. cousin, friend etc.?	
Your Property Details	
House Bungalow Flat/Bedsit Maisonette	
How many bedrooms do you have?	
Bedsit 1 bed 2 bed 3 bed 4 bed	5+ bed
Has your home been adapted for a disability e.g. ramp, grab rails, level access shower room? If yes, please give brief details.	Yes No

Tell us about the person you want to exchange with How many households are involved in this exchange? 3 4 Other (please specify) What is the name and address of the tenant(s) whose property you want to move into? First name Last name Address Postcode Telephone number Name of their landlord Address of the landlord Postcode Landlord's telephone number What is the name and address of the tenant(s) who will be moving into your property (if different from above) First name Last name Address Postcode Telephone number Name of their landlord Address of the landlord Postcode Landlord's telephone number

Your living costs

Enter the amount you pay including arrears	How much you pay	How often?	Per calendar month
Housing costs and utility bills			
Rent	£		£
Mortgage	£		£
Secured loan	£		£
Mortgage endowment premium	£		£
Service charge or ground rent	£		£
Water and sewage	£		£
Council tax	£		£
Gas	£		£
Electricity	£		£
Other household fuels (e.g. oil, gas, coal etc.)	£		£
Insurances and entertainment			
Buildings and contents insurance	£		£
Life insurance and private pension	£		£
Medical or accident insurance	£		£
Landline and internet	£		£
Mobile phones	£		£
TV licence	£		£
Satellite or cable TV	£		£
Appliance rental (e.g. Bright House)	£		£
Child costs (total paid for all children)			
Child support paid by you	£		£
Childcare	£		£
School meals	£		£
School trips and activities	£		£
Children's pocket money	£		£
Education fees	£		£
Transport			
Car service/repair and MOT	£		£
Road tax	£		£
Car insurance	£		£
Breakdown cover	£		£
Fuel and parking	£		£
Public transport	£		£

continued

Enter the amount you pay including arrears	How much you pay	How often?	Per calendar month
Food and housekeeping			
Food, toiletries and cleaning supplies	£		£
Meals at work	£		£
Pets (food and insurance)	£		£
Tobacco and alcohol	£		£
Clothing and footwear	£		£
Personal and leisure	£		£
Medicines and prescriptions	£		£
Dentist or Optician	£		£
Hairdressing	£		£
Newspaper and magazines	£		£
Sports, hobbies and entertainment	£		£
Church or charity donations	£		£
Any other spending			
	£		£
	£		£
	£		£
	£		£
	£		£
	£		£

Your income

If income changes, enter an average	How much you receive	How often?	If joint tenancy how much partner receives	How Often?
Salary	£		£	
Child Benefit	£		£	
Rent or board received	£		£	
Pension received (incl. state, private and pension credit)	£		£	
Employment and Support Allowance (ESA)	£		£	
Jobseeker's Allowance (JSA)	£		£	
Disability Living Allowance (DLA)	£		£	
Personal Independence Payment	£		£	
Attendance Allowance	£		£	

If income changes, enter an average	How much you receive	How often?	If joint tenancy how much partner receives	How Often?
Child Support (CSA)	£		£	
Working Tax Credit	£		£	
Child Tax Credit	£		£	
Housing Benefit	£		£	
Universal Credit	£		£	
DHP	£		£	
Council Tax Support	£		£	
Income Support	£		£	
Carers Allowance	£		£	
Other	£		£	

Payments towards debts (loans, credit and store cards, finance agreements, catalogues etc.)

Name of lender	Type of debt	Amount owed	How much you pay
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£
		£	£

Court judgements

Type of Court Order	Amount owed	How much you pay	How often?
	£	£	
	£	£	
	£	£	
	£	£	
	£	£	
	£	£	
	£	£	
	£	£	
	£	£	

Declarations

I/We agree to information regarding my/our tenancy, including information about my/our rent account, property conditions and details of how my/our tenancy has been conducted can be sent to the landlord of the property I/we want to move to.

I/We understand that we cannot move until the consent of all landlords has been given and the Deed of Assignment or new Tenancy Agreement has been signed.

I/We understand that if we move without permission or without signing a Deed of Assignment or new Tenancy Agreement we may lose our tenancy.

I/We understand that we should not offer or accept any form of incentive to undertake this exchange. I/We understand that if I/We do so it could result in action being taken against me/us.

(If this is a	joint tenancy both tenants must sign this form)
Signature	Date D D M M Y Y Y Y
First name	
Last name	
(Joint tenant	t, if applicable)
Signature	Date D D M M Y Y Y Y
First name	
Last name	